

**OK FEED STORE
22801 SW 177th Avenue
MIAMI, FLORIDA 33170
(305) 246 – 3333**

June 6, 2006

DELIVERY ORDER POLICIES

The minimum order for deliveries is as follows:

\$100.00	South of NW 36th ST (MON. WED. FRI.)
\$150.00	North of NW 36th ST (TUE. THURS.)
\$150.00	Upper Keys to M.M. 30
\$200.00	Lower Keys M.M. 30 to Key West

Deliveries are a service we provide to our customers.

Unfortunately, we are not always able to deliver to everyone due to limited access to or from certain areas.

All delivery orders are to be placed by 3:00 PM the day prior to delivery. When placing your order, please give your full name, address and telephone number. When receiving your delivery, please have someone "Check In" the merchandise and sign the invoice in the appropriate area. Please notify us immediately of any shortages or damages that may occur. We will not be held responsible for shortages that are found after the driver leaves. If delivery is not accepted on the first delivery try, there will be an additional charge of \$25.00 for redelivery.

DELIVERY ORDER SCHEDULE

Every Monday, Wednesday and Friday:

Delivery destinations South of Bird Road – Excluding Coconut Grove

Every Tuesday and Thursday:

Delivery destinations North of Bird Road – Including Coconut Grove

Every other Thursday: Upper Keys – Upper Keys to Mile Marker 30

Every Tuesday : Lower Keys Mile Marker 30 to Key West

DELIVERY CHARGES

A \$4.00 Delivery Fee will be charged for all local deliveries and is subject to change.

A \$10.00 Handling Fee will be charged for salt, except when a whole pallet is purchased or combined with other feed items delivered.

A \$10.00 Handling Fee will be charged for each roll of hay delivered.

A \$25.00 Handling Fee will be charged for delivery of fencing material and posts.

A \$25.00 Handling Fee will be charged to redeliver an order not accepted previously.

METHOD OF PAYMENT

For deliveries marked C.O.D. (Cash On Delivery), cash or check must be given to the driver prior to unloading.

MERCHANDISE CREDIT AND RETURN POLICY

Merchandise will not be accepted for credit or exchange after fifteen (15) days. When credit or exchange is due, it will appear on your next invoice. Please do not adjust the invoice when the merchandise is returned.

RETURN CHECK POLICY

Any check returned must be made good with a cashiers check, cash or money order. A \$ 30.00 service charge will be applied for all returned checks. Your account will be placed on a "Cash Only" basis until the check is made good. Two (2) returned checks in a thirty (30) day period or three (3) in a ninety (90) day period will result in your account being on a permanent "Cash Only" basis.

Prices are subject to change without notice.

You, the customer, are our number one priority. If you have any problems with our Service, Products, Policies, etc... , please do not hesitate to call.

WE APPRECIATE YOUR BUSINESS!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!